

METHOD FOR PHASE ORIENTED INTERNET BUSINESS AGENTS

ABSTRACT

A method and architecture for managing interaction processes over a network of specialized servers linked through the internet or an intranet system based on using agents that are specific to a phase of the interaction process. All information is segregated into three categories, process, rules and data layers. Rules and data information are unique to a particular client. Process information and process programs are common to and can be shared by all clients, and only process information is transmitted between clients. Clients must map their local data to rules, and rules to common process information. Agents for any interaction may act independently of the time sequence of the process. Since clients only transmit process information, interactions can occur between any platform or data architecture. Clients do not have to conduct one to one mapping of client systems to interact. Rules can include automation of the interaction process.